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| *AI BASED LOCALIZATION AND CLASSIFICATION OF SKIN DISEASE WITH ERYTHEMA* | **Entice**  How does someone initially become aware of this process? | **Enter**  What do people experience as they begin the process? | **Engage**  In the core moments in the process, what happens? | | | | **Exit**  What do people typically experience  as the process finishes? | **Extend**  What happens after the experience is over? |
| **Steps**  What does the person (or group) typically experience? | **Visiting**  **dermatologist in Using other apps to Checking the user**  **person diagnose review**  Consumes less time It should satisfies all Analysis of both and results will be the required features positive and negative satisfied for the or else the user feedback and using  patients. switch to other app. the app accordingly. | **Home page User Registration User login**  User can see how User has to register After successful  our system actually using there registration user can log  works. username,email and in to the page using  password. email and password. | **Demonstration Capture image Detection**  User can see the User can either After capturing the demo video of the capture or upload the picture, the system will actual process for image of their skin detect the disease  detection from gallery. with accuracy. | | | | **Satisfaction Time consumption Accuracy**  User will be feel User can identify their satisfied after the The time consumption level of risk with detection of the is very less  disease disease accuracy | **Verification Suggestion User-friendly**  verifying the result Suggestion other Using an account we with the dermatologist people about our can diagnose many  system. |
| **Interactions**  What interactions do they have at each step along the way?  **People:** Who do they see or talk to?  **Places:** Where are they?  **Things:** What digital touchpoints or physical objects would they use? | False hope  Better to use the system than visiting the doctor | Easy process of login using email  User credentials may not be kept safe in online systems | Some people suggest the system for great prediction and less time consumption  Come across many, like online predictions are not great | | | | Sharing positive thoughts of the system and give rating  Sharing or reporting the issues of the system | If the other user interact with this person they will see the experience of the person  Many suggestion through email after successful prediction |
| **Goals & motivations**  At each step, what is a person’s primary goal or motivation? (“Help me...” or “Help me avoid...”) | Search for the Try to avoid other  correct website suggestions against  the system | Using the email id Follow the correct we can login to the instructions and  system easily create the password |  | | | | Generate reviews Help me what i will and rating be doing next | Share experience to Avoid giving false others for using this information about  system the system |
| Use the system with the camera facility | | Capture the image under the perfect light area | |
| **Positive moments**  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting? | Trustable Cost-efficient | Maintenance of confidential information |  | |  | | Satisfied results Provide more accurate result | Provide more frequent updates |
|  | Less-costlier process | Less-time consumption |  |
|  | | | |
| **Negative moments**  What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming? | Get confused after reading others review | Unaware of the system | Need descent No Chatbot  network speed availability | | | | Takes much time due to poor network sometimes | Can provide medications for the detected disease |
| **Areas of opportunity**  How might we make each step better? What ideas do we have? What have others suggested? | Considering others Can provide the list negative reviews of diseases that the and make it better system is detecting | provide more securable login procedure | Features can be Chatbot availability  enhanced by for making  considering physically conversation with  challenged people doctors | | | | Make the system viable at all environment | Provide medications Updating the changes  for the diagnosed in results and also  disease system updates  should also be sent |

**SCENARIO**

Browsing, booking, attending, and rating a local city tour

